



C I T Y O F
RENO
Memorandum

DATE: October 13, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Management Assistant

DEPT: City Manager's Office

SUBJECT: 10.09.26 Weekly Reports Public Records Requests, Media Requests, and Code Enforcement Service Requests

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for October 2, 2026 through October 8, 2026.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 10/09/2026 2:05 AM

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030141-100226	10/2/2026	ERIN RESSLER	Police Department Records			Police Report
P030142-100226	10/2/2026	CRU LexisNexis	Police Department Records			Police Report
P030143-100226	10/2/2026	CRU LexisNexis	Police Department Records			Police Report
P030144-100226	10/2/2026	CRU LexisNexis	Police Department Records			Police Report
P030145-100226	10/2/2026	CRU LexisNexis	Police Department Records			Police Report
P030146-100226	10/2/2026	CRU LexisNexis	Police Department Records			Police Report
P030147-100226	10/2/2026	CRU LexisNexis	Police Department Records			Police Report
G030148-100226	10/2/2026	Victor Camargo-Juarez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
F030149-100226	10/2/2026	Aleksandra Kubicka Aleksandra Kubicka	Fire Department Records	Fire Prevention Records		
G030150-100226	10/2/2026	Aleksandra Kubicka Aleksandra Kubicka	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030151-100226	10/2/2026	Dale Schofield	Police Department Records			Crime Statistics/Clery Report
P030152-100226	10/2/2026	Christopher Garner Christopher Garner	Police Department Records			Background Request
P030153-100226	10/2/2026	Cherise Williams	Police Department Records			Police Report
G030154-100226	10/2/2026	Mark Zurada	General Public Records		Arts & Culture	
P030156-100226	10/2/2026	Brian Erbis	Police Department Records			Police Report
P030157-100226	10/2/2026	Camille Dale	Police Department Records			Police Report
P030158-100226	10/2/2026	Benjamin Stuart	Police Department Records			Background Request
G030159-100226	10/2/2026	William Willson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030161-100226	10/2/2026	Alia Mastin	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030162-100226	10/2/2026	Michelle Clifford	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030163-100226	10/2/2026	Krystal Largent	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030164-100226	10/2/2026	Sean Neeser	Police Department Records			Police Report
P030165-100226	10/2/2026	David Eller	Police Department Records			Police Report
P030166-100226	10/2/2026	Krysanthe Moore	Police Department Records			Traffic Accident
P030167-100226	10/2/2026	Lynne Smith	Police Department Records			Traffic Accident
P030168-100226	10/2/2026	Nikolette Barrail	Police Department Records			Traffic Accident
P030169-100226	10/2/2026	Tonya Porta	Police Department Records			Background Request
P030170-100226	10/2/2026	Tonya Porta	Police Department Records			Background Request
P030171-100226	10/2/2026	Tonya Porta	Police Department Records			Background Request
P030172-100226	10/2/2026	Tonya Porta	Police Department Records			Background Request
P030173-100226	10/2/2026	Tonya Porta	Police Department Records			Background Request
P030174-100226	10/2/2026	Tonya Porta	Police Department Records			Background Request
F030175-100226	10/2/2026	Megan Phares	Fire Department Records	Fire Prevention Records		
G030176-100226	10/2/2026	Amanda Redfern	General Public Records		As-Builts, Easements, Flood Zone	
P030177-100226	10/2/2026	Dale Schofield	Police Department Records			Police Report
G030178-100226	10/2/2026	Damon Haroutunian	General Public Records		Reno Direct Calls/Complaints	
P030181-100226	10/2/2026	Yoselin Vigil	Police Department Records			Police Report
P030182-100226	10/2/2026	Theresa Tavarez	Police Department Records			Police Report
P030183-100226	10/2/2026	Jasmine Campos-Monzon	Police Department Records			Police Report
G030184-100226	10/2/2026	Steve Van Zee	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030185-100226	10/2/2026	Kate Peters	Police Department Records			Police Report
P030186-100226	10/2/2026	David OHara	Police Department Records			Background Request
P030187-100226	10/2/2026	David OHara	Police Department Records			Background Request
P030188-100226	10/2/2026	Hyo-Jun Lee	Police Department Records			Background Request
P030189-100226	10/2/2026	FBI NICS	Police Department Records			Police Report
P030190-100226	10/2/2026	Saylo Moniak	Police Department Records			Body Worn Camera Video
P030191-100326	10/3/2026	Samantha Spencer	Police Department Records			Police Report
P030192-100326	10/3/2026	Samantha Spencer	Police Department Records			Police Report
P030193-100326	10/3/2026	Ava Westbrook	Police Department Records			Body Worn Camera Video
P030194-100326	10/3/2026	Tiffany Rindy	Police Department Records			Police Report
P030195-100326	10/3/2026	Kerry Dugan	Police Department Records			Traffic Accident
P030196-100326	10/3/2026	Kerry Dugan	Police Department Records			Traffic Accident
P030197-100326	10/3/2026	Kerry Dugan	Police Department Records			Traffic Accident

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030198-100326	10/3/2026	Kerry Dugan	Police Department Records			Police Report
P030199-100326	10/3/2026	Aaron Prisco	Police Department Records			Body Worn Camera Video
P030200-100326	10/3/2026	James Gillespie	Police Department Records			Police Report
P030201-100326	10/3/2026	James Gillespie	Police Department Records			Body Worn Camera Video
P030202-100326	10/3/2026	James Gillespie	Police Department Records			Body Worn Camera Video
P030203-100326	10/3/2026	James Gillespie	Police Department Records			Body Worn Camera Video
F030204-100326	10/3/2026	Jason Rodriguez	Fire Department Records	Fire Prevention Records		
G030205-100326	10/3/2026	Jason Rodriguez	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030206-100326	10/3/2026	avery sears	General Public Records		Code Enforcement, Violations	
G030207-100326	10/3/2026	Michael Leonard	General Public Records		Other	
P030208-100326	10/3/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P030209-100326	10/3/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P030210-100326	10/3/2026	FBI NICS	Police Department Records			FBI NICS
G030211-100326	10/3/2026	Tammy Freeman	General Public Records		Business License	
P030212-100326	10/3/2026	Washoe County Medical Examiner Medical Examiner	Police Department Records			Police Report
P030213-100326	10/3/2026	Adam Williams	Police Department Records			Police Report
P030214-100326	10/3/2026	Christian Farrow	Police Department Records			Police Report
P030215-100426	10/4/2026	James Crutcher	Police Department Records			Body Worn Camera Video
P030216-100426	10/4/2026	Kelly Evans	Police Department Records			Background Request
G030217-100426	10/4/2026	Meryl Rasmussen	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030218-100426	10/4/2026	Dan Deshler	Police Department Records			Police Report
G030219-100426	10/4/2026	Daniel Price	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030220-100426	10/4/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
P030221-100426	10/4/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
P030222-100426	10/4/2026	Malika Hill	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G030223-100426	10/4/2026	Michelle Manning	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
F030224-100426	10/4/2026	Michelle Manning	Fire Department Records	Fire Prevention Records		
P030225-100426	10/4/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G030226-100426	10/4/2026	celeste harrington	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030227-100426	10/4/2026	Victoria Walker	Police Department Records			Body Worn Camera Video
P030228-100526	10/5/2026	CRU LexisNexis	Police Department Records			Police Report
P030229-100526	10/5/2026	CRU LexisNexis	Police Department Records			Traffic Accident
P030230-100526	10/5/2026	CRU LexisNexis	Police Department Records			Police Report
P030231-100526	10/5/2026	Daisy Tavira	Police Department Records			Traffic Accident
P030232-100526	10/5/2026	Nicolas Colombant	Police Department Records			Police Report
P030233-100526	10/5/2026	opm	Police Department Records			Background Request
P030234-100526	10/5/2026	opm	Police Department Records			Background Request
P030235-100526	10/5/2026	WCHSA CPS	Police Department Records			Police Report
P030236-100526	10/5/2026	WCHSA CPS	Police Department Records			Photos
G030237-100526	10/5/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030238-100526	10/5/2026	opm	Police Department Records			Background Request
P030239-100526	10/5/2026	Calder Keene	Police Department Records			Police Report
P030240-100526	10/5/2026	opm	Police Department Records			Background Request
P030241-100526	10/5/2026	opm	Police Department Records			Background Request
G030242-100526	10/5/2026	WCHSA CPS	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030243-100526	10/5/2026	WCHSA CPS	Police Department Records			Police Report
P030244-100526	10/5/2026	WCHSA CPS	Police Department Records			Photos
P030245-100526	10/5/2026	Brandy Arrigan	Police Department Records			Background Request
G030246-100526	10/5/2026	Mark Zurada	General Public Records		BIDS/RFP	
G030247-100526	10/5/2026	Anna Henry	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030248-100526	10/5/2026	Viridiana Monterroza	Police Department Records			Police Report
P030249-100526	10/5/2026	JOSEPHINE JARAMILLO	Police Department Records			Traffic Accident
P030251-100526	10/5/2026	Sydney McCoy	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G030252-100526	10/5/2026	Phillip Manis	General Public Records		Sewer, GIS Mapping, Storm Drain	
P030253-100526	10/5/2026	Joanna Morales	Police Department Records			Police Report
G030256-100526	10/5/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030257-100526	10/5/2026	Kathleen Leach	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G030258-100526	10/5/2026	Brian Slenker	General Public Records		Other	
G030260-100526	10/5/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030262-100526	10/5/2026	Favian Gonzalez	General Public Records		BIDS/RFP	
G030263-100526	10/5/2026	Noemi Martinez	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030265-100526	10/5/2026	Marcie Richards	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030266-100526	10/5/2026	Ian McGlory	Police Department Records			Police Report
G030267-100526	10/5/2026	Rendell Chavez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030268-100526	10/5/2026	Tonya Porta	Police Department Records			Background Request
P030269-100526	10/5/2026	Peatch Tolentino	Police Department Records			Traffic Accident
P030270-100526	10/5/2026	Peatch Tolentino	Police Department Records			Police Report
G030271-100526	10/5/2026	Lyndsey Langsdale	General Public Records		Sewer, GIS Mapping, Storm Drain	
G030272-100526	10/5/2026	Bob Conrad	General Public Records		Employee Correspondence	
P030273-100526	10/5/2026	Grace Stevenson	Police Department Records			Police Report
F030274-100526	10/5/2026	Lyndsey Langsdale	Fire Department Records	Incident Report		
F030275-100526	10/5/2026	Lyndsey Langsdale	Fire Department Records	Investigation Report		
P030276-100526	10/5/2026	Martin De la Cruz	Police Department Records			Traffic Accident
P030277-100526	10/5/2026	FBI NICS	Police Department Records			FBI NICS
P030278-100526	10/5/2026	Sahab Sadieh	Police Department Records			Traffic Accident
G030279-100526	10/5/2026	Ryan Rodriguez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
F030280-100526	10/5/2026	Charles Miller	Fire Department Records	Fire Prevention Records		

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030281-100526	10/5/2026	WCHSA CPS	Police Department Records			Police Report
P030282-100526	10/5/2026	Grace Stevenson	Police Department Records			Police Report
P030283-100526	10/5/2026	Maribel De La Torre	Police Department Records			Traffic Accident
P030284-100526	10/5/2026	Michael Musser	Police Department Records			Police Report
G030285-100526	10/5/2026	Luis Martinez	General Public Records		Other	
G030286-100526	10/5/2026	Kylie Curran	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030287-100526	10/5/2026	Agnes Gilliam	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030288-100526	10/5/2026	Gabriela Freeland	General Public Records		Business License	
P030295-100526	10/5/2026	Jennifer Browne	Police Department Records			Police Report
P030296-100526	10/5/2026	Tia Deras	Police Department Records			Traffic Accident
P030297-100526	10/5/2026	Elizabeth Dane	Police Department Records			Police Report
P030298-100526	10/5/2026	Trisha Daly	Police Department Records			Police Report
P030299-100526	10/5/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Background Request
P030300-100526	10/5/2026	Diana Khalil	Police Department Records			Police Report
P030301-100526	10/5/2026	Toshio Pittman	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records
P030302-100526	10/5/2026	Cordo Hanspeter	Police Department Records			Body Worn Camera Video
P030303-100526	10/5/2026	Sayde Dumond	Police Department Records			Police Report
G030304-100526	10/5/2026	Damaris Verdias	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030305-100526	10/5/2026	Damaris Verdias	Police Department Records			Police Report
P030306-100526	10/5/2026	CRU LexisNexis	Police Department Records			Police Report
F030307-100526	10/5/2026	Jason Rodriguez	Fire Department Records	Fire Prevention Records		
G030308-100526	10/5/2026	Jason Rodriguez	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030309-100526	10/5/2026	CRU LexisNexis	Police Department Records			Police Report
P030310-100526	10/5/2026	CRU LexisNexis	Police Department Records			Traffic Accident
P030311-100526	10/5/2026	CRU LexisNexis	Police Department Records			Police Report
P030312-100526	10/5/2026	CRU LexisNexis	Police Department Records			Police Report
P030313-100526	10/5/2026	CRU LexisNexis	Police Department Records			Police Report

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030314-100526	10/5/2026	CRU LexisNexis	Police Department Records			Traffic Accident
P030315-100526	10/5/2026	CRU LexisNexis	Police Department Records			Traffic Accident
G030316-100526	10/5/2026	Cameron Cobbin	General Public Records		Other	
F030317-100626	10/6/2026	Ewelina Sokulska	Fire Department Records	Fire Prevention Records		
F030318-100626	10/6/2026	Ewelina Sokulska	Fire Department Records	Fire Prevention Records		
P030319-100626	10/6/2026	Claire Foster	Police Department Records			Body Worn Camera Video
F030320-100626	10/6/2026	Ava Westbrook	Fire Department Records	Investigation Report		
P030321-100626	10/6/2026	Ava Westbrook	Police Department Records			Body Worn Camera Video
P030322-100626	10/6/2026	Maddie Rhymes	Police Department Records			Police Report
P030323-100626	10/6/2026	Nicolas Colombant	Police Department Records			Police Report
P030324-100626	10/6/2026	Nicolas Colombant	Police Department Records			Police Report
F030325-100626	10/6/2026	Frank Nunnelee	Fire Department Records	Incident Report		
P030326-100626	10/6/2026	Diego Alonso	Police Department Records			Body Worn Camera Video
P030330-100626	10/6/2026	Dustin Cox	Police Department Records			Traffic Accident
P030331-100626	10/6/2026	Tonya Porta	Police Department Records			Background Request
G030332-100626	10/6/2026	Mark Zurada	General Public Records		BIDS/RFP	
P030333-100626	10/6/2026	Rainie Borges	Police Department Records			Traffic Accident
P030334-100626	10/6/2026	Brandon Nyman	Police Department Records			Background Request
G030335-100626	10/6/2026	Benjamin Nelson	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030336-100626	10/6/2026	Thomas DeSchryver	Police Department Records			Police Report
P030337-100626	10/6/2026	Stanley John	Police Department Records			Background Request
P030338-100626	10/6/2026	Alejandro Gaytan	Police Department Records			Police Report
P030339-100626	10/6/2026	Sara Currence	Police Department Records			Police Report
P030340-100626	10/6/2026	Kalyn Kahler	Police Department Records			Background Request
P030341-100626	10/6/2026	JOHANNA CARRILLO	Police Department Records			Traffic Accident
P030342-100626	10/6/2026	Matthew Parkins, Esq.	Police Department Records			Police Report
P030345-100626	10/6/2026	Mary Juarez	Police Department Records			Police Report
P030346-100626	10/6/2026	Kenneth Lyon III	Police Department Records			Background Request
P030347-100626	10/6/2026	Jessica Mendoza	Police Department Records			Traffic Accident
P030348-100626	10/6/2026	Lara Patterson	Police Department Records			Police Report
G030349-100626	10/6/2026	John Gardiner	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G030350-100626	10/6/2026	Briseida Perez	General Public Records		As-Builts, Easements, Flood Zone	
P030351-100626	10/6/2026	Jeanette Cragle	Police Department Records			Police Report
P030352-100626	10/6/2026	Cole Adema	Police Department Records			Police Report
U030353-100626	10/6/2026	Kathryn LeTourneau	Unrecognized Email			
G030354-100626	10/6/2026	Stephanie Morrison	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030355-100626	10/6/2026	Helen Boling	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030356-100626	10/6/2026	Stephanie Morrison	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030357-100626	10/6/2026	Diana Renfroe	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030358-100626	10/6/2026	Christopher Lynch	Police Department Records			Police Report
G030359-100626	10/6/2026	Cody Kosman	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030360-100626	10/6/2026	Esmeralda Saldana	Police Department Records			Police Report
F030361-100626	10/6/2026	Khasity Patterson	Fire Department Records	Incident Report		
G030362-100626	10/6/2026	Anna Henry	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030363-100626	10/6/2026	Rainie Borges	Police Department Records			Traffic Accident
P030364-100626	10/6/2026	Brian Jefferson	Police Department Records			Background Request
G030366-100626	10/6/2026	Justine L Lotz	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030367-100626	10/6/2026	Allison Meeks	Police Department Records			Police Report
P030368-100626	10/6/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G030369-100626	10/6/2026	Caitlin Barnett	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G030370-100626	10/6/2026	Kyle Jamieson	General Public Records		Other	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G030371-100626	10/6/2026	Mariane Sanchez	General Public Records		Building & Intersection Camera Footage	
G030372-100626	10/6/2026	Kathryn Karr	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030373-100626	10/6/2026	Michael Parker	Police Department Records			Traffic Accident
P030374-100626	10/6/2026	Caitlin Barnett	Police Department Records			Police Report
G030375-100626	10/6/2026	Tracy Johnston	General Public Records		Phase I Environmental Site Assessment	
P030376-100626	10/6/2026	Nicholas Daued	Police Department Records			Police Report
G030377-100626	10/6/2026	William Mantle	General Public Records		Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks	
G030378-100626	10/6/2026	John Hill	General Public Records		Code Enforcement, Violations	
P030379-100626	10/6/2026	Larry Gregg	Police Department Records			Traffic Accident
P030380-100626	10/6/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P030381-100626	10/6/2026	CRU LexisNexis	Police Department Records			Police Report
P030382-100626	10/6/2026	CRU LexisNexis	Police Department Records			Police Report
P030383-100626	10/6/2026	CRU LexisNexis	Police Department Records			Police Report
P030384-100626	10/6/2026	CRU LexisNexis	Police Department Records			Police Report
P030385-100726	10/7/2026	wajahat baig	Police Department Records			Body Worn Camera Video
P030386-100726	10/7/2026	Kevin Brown	Police Department Records			Body Worn Camera Video
P030387-100726	10/7/2026	Tammy Roberts	Police Department Records			Background Request
P030388-100726	10/7/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P030389-100726	10/7/2026	Sean Sullivan	Police Department Records			Background Request
P030390-100726	10/7/2026	opm	Police Department Records			Background Request
P030391-100726	10/7/2026	opm	Police Department Records			Background Request
P030392-100726	10/7/2026	opm	Police Department Records			Background Request
P030393-100726	10/7/2026	opm	Police Department Records			Background Request
P030394-100726	10/7/2026	opm	Police Department Records			Background Request
G030395-100726	10/7/2026	Mark Zurada	General Public Records		BIDS/RFP	
P030396-100726	10/7/2026	Sean Sullivan	Police Department Records			Photos
P030397-100726	10/7/2026	Sean Sullivan	Police Department Records			Police Report
P030398-100726	10/7/2026	Robert Noriega	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030399-100726	10/7/2026	Karla Brown	Police Department Records			Background Request
P030400-100726	10/7/2026	Tasha Watkins	Police Department Records			Police Report
P030401-100726	10/7/2026	David OHara	Police Department Records			Background Request
P030402-100726	10/7/2026	darren douglas	Police Department Records			Background Request
G030408-100726	10/7/2026	Amy Reyner	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030410-100726	10/7/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
P030411-100726	10/7/2026	Krystle Houk	Police Department Records			Background Request
P030412-100726	10/7/2026	Krystle Houk	Police Department Records			Background Request
P030413-100726	10/7/2026	Roxana S	Police Department Records			Traffic Accident
G030414-100726	10/7/2026	Brian Herrmann	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
G030416-100726	10/7/2026	Paul Brown	General Public Records		As-Builts, Easements, Flood Zone	
P030417-100726	10/7/2026	Mariane Sanchez	Police Department Records			Traffic Accident
P030418-100726	10/7/2026	Nikolette Barrail	Police Department Records			Photos
P030419-100726	10/7/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G030420-100726	10/7/2026	Martin De la Cruz	General Public Records		Other	
P030421-100726	10/7/2026	Austin Junghanns	Police Department Records			Police Report
P030422-100726	10/7/2026	Sarah Schroeder	Police Department Records			Police Report
P030423-100726	10/7/2026	Shameka Washington	Police Department Records			Police Report
P030424-100726	10/7/2026	cassandra Eggers	Police Department Records			Background Request
P030425-100726	10/7/2026	Shameka Washington	Police Department Records			Police Report
G030426-100726	10/7/2026	Tessa Shean	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030427-100726	10/7/2026	Chelsee laela	Police Department Records			Police Report
P030428-100726	10/7/2026	Shanya Chinn	Police Department Records			Police Report
G030429-100726	10/7/2026	Lydia Carel	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030430-100726	10/7/2026	Lydia Carel	Police Department Records			Background Request
P030431-100726	10/7/2026	Lydia Carel	Police Department Records			Body Worn Camera Video
P030432-100726	10/7/2026	Lydia Carel	Police Department Records			Photos
P030433-100726	10/7/2026	Lydia Carel	Police Department Records			Police Report
P030434-100726	10/7/2026	Kerry Dugan	Police Department Records			Traffic Accident
F030435-100726	10/7/2026	Lydia Carel	Fire Department Records	Incident Report		

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030436-100726	10/7/2026	Kerry Dugan	Police Department Records			Traffic Accident
F030437-100726	10/7/2026	Lydia Carel	Fire Department Records	Investigation Report		
F030438-100726	10/7/2026	Lydia Carel	Fire Department Records	Medical/Patient Care Report		
P030439-100726	10/7/2026	Kerry Dugan	Police Department Records			Traffic Accident
G030440-100726	10/7/2026	Lydia Carel	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030441-100726	10/7/2026	Kerry Dugan	Police Department Records			Police Report
P030442-100726	10/7/2026	Kerry Dugan	Police Department Records			Traffic Accident
P030443-100726	10/7/2026	Kerry Dugan	Police Department Records			Traffic Accident
P030444-100726	10/7/2026	Kerry Dugan	Police Department Records			Traffic Accident
P030445-100726	10/7/2026	Darryl Lane	Police Department Records			Police Report
P030446-100726	10/7/2026	Kerry Dugan	Police Department Records			Traffic Accident
P030447-100726	10/7/2026	Mitchell Graham	Police Department Records			Body Worn Camera Video
G030448-100726	10/7/2026	Mitchell Graham	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030449-100726	10/7/2026	Mary Harger	Police Department Records			Police Report
G030451-100726	10/7/2026	Willie Machado	General Public Records		Arts & Culture	
G030452-100726	10/7/2026	David Tirman	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030453-100726	10/7/2026	Nikollette Barrail	Police Department Records			Traffic Accident
P030454-100726	10/7/2026		Police Department Records			Background Request
P030455-100726	10/7/2026	Veronica Ibarra	Police Department Records			Background Request
P030456-100726	10/7/2026	Margaret De Young	Police Department Records			Background Request
P030457-100726	10/7/2026	Richard Todd	Police Department Records			Photos
P030458-100726	10/7/2026	Kelly Alsup	Police Department Records			Background Request
G030459-100726	10/7/2026	Krista George	General Public Records		Code Enforcement, Violations	
P030460-100726	10/7/2026	Anthony Ramos	Police Department Records			Crime Statistics/Clery Report
G030461-100726	10/7/2026	Jessica Davis	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
U030462-100726	10/7/2026	Areian Tomich	Unrecognized Email			
G030463-100726	10/7/2026	Debbie Hallanger	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030464-100726	10/7/2026	James Mikkelson	Police Department Records			Traffic Accident

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G030465-100726	10/7/2026	Dune Oli	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030466-100726	10/7/2026	Damaris Verdias	Police Department Records			Police Report
P030467-100726	10/7/2026	Shelbie Petrelli	Police Department Records			Photos
P030468-100726	10/7/2026	jeremy maas	Police Department Records			Police Report
G030469-100726	10/7/2026	andrew smith	General Public Records		Code Enforcement, Violations	
G030470-100726	10/7/2026	Tony Salkeld	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
G030471-100726	10/7/2026	Brian Herrmann	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030472-100726	10/7/2026	Maxeen Swain	Police Department Records			Police Report
P030473-100726	10/7/2026	Hans Brian Ghouri	Police Department Records			Body Worn Camera Video
G030474-100726	10/7/2026	Steffanie Lynard	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030475-100726	10/7/2026	CRU LexisNexis	Police Department Records			Police Report
P030476-100726	10/7/2026	CRU LexisNexis	Police Department Records			Police Report
P030477-100726	10/7/2026	CRU LexisNexis	Police Department Records			Police Report
F030478-100726	10/7/2026	Carrie Brady	Fire Department Records	Incident Report		
P030479-100726	10/7/2026	Ayibaesin Ghomorai	Police Department Records			Police Report
P030480-100826	10/8/2026	Aimee Beltran Marchese	Police Department Records			Police Report
P030481-100826	10/8/2026	Brian Bardsley	Police Department Records			Body Worn Camera Video
G030482-100826	10/8/2026	Jill Gorham	General Public Records		Other	
P030483-100826	10/8/2026	Angelyne Lisinski	Police Department Records			Police Report
G030484-100826	10/8/2026	Mark Zurada	General Public Records		BIDS/RFP	
G030485-100826	10/8/2026	Jessica Woods	General Public Records		As-Builts, Easements, Flood Zone	
G030486-100826	10/8/2026	Ross Armstrong	General Public Records		Other	
P030487-100826	10/8/2026	OPM	Police Department Records			Background Request
P030488-100826	10/8/2026	OPM	Police Department Records			Background Request
P030489-100826	10/8/2026	WCHSA CPS	Police Department Records			Police Report
P030490-100826	10/8/2026	OPM	Police Department Records			Background Request
P030491-100826	10/8/2026	WCHSA CPS	Police Department Records			Photos
P030492-100826	10/8/2026	OPM	Police Department Records			Background Request
F030493-100826	10/8/2026	April Moreland April Moreland	Fire Department Records	Fire Prevention Records		
P030494-100826	10/8/2026	OPM	Police Department Records			Background Request

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
P030497-100826	10/8/2026	Princess Sarah Mendebar	Police Department Records			Body Worn Camera Video
G030498-100826	10/8/2026	Amanda Hartman	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
P030499-100826	10/8/2026	Esperanza Abarca	Police Department Records			Background Request
G030500-100826	10/8/2026	Matthew Sanchez	General Public Records		911, Dispatch Calls, 911 Transcripts/Logs	
F030501-100826	10/8/2026	Matthew Sanchez	Fire Department Records	Incident Report		
P030504-100826	10/8/2026	Alan Curry	Police Department Records			Police Report
P030505-100826	10/8/2026	FIREARMSHELP@DPS.ST ATE.NV.US	Police Department Records			Police Report
G030506-100826	10/8/2026	Gary Cecil	General Public Records		Business License	
P030507-100826	10/8/2026	Norelle Powell	Police Department Records			Police Report
P030508-100826	10/8/2026	Brandon Nyman	Police Department Records			Background Request
F030509-100826	10/8/2026	Khasity Patterson	Fire Department Records	Incident Report		
U030510-100826	10/8/2026		Unrecognized Email			
P030511-100826	10/8/2026	Jeseca MacDonald	Police Department Records			Police Report
P030512-100826	10/8/2026	Bettina Stefanak	Police Department Records			Police Report
P030513-100826	10/8/2026	Loren Warner	Police Department Records			Police Report
F030514-100826	10/8/2026	JONATHAN Hernandez Burgos	Fire Department Records	Incident Report		
G030515-100826	10/8/2026	Krista George	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030516-100826	10/8/2026	Desiree Hagens	Police Department Records			Body Worn Camera Video
P030517-100826	10/8/2026	Gabriel Diaz Don Juan	Police Department Records			Police Report
P030518-100826	10/8/2026	Pam Anderson	Police Department Records			Police Report
P030519-100826	10/8/2026	Cop Cache	Police Department Records			Body Worn Camera Video
P030520-100826	10/8/2026	Grace Stevenson	Police Department Records			Police Report
P030521-100826	10/8/2026	Adama Sididibe	Police Department Records			Police Report
G030522-100826	10/8/2026	Jennifer Carducci	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030525-100826	10/8/2026	Grace Stevenson	Police Department Records			Police Report
G030526-100826	10/8/2026	Kristen Hackbarth	General Public Records		Code Enforcement, Violations	
G030527-100826	10/8/2026	Patrick Riggs	General Public Records		As-Builts, Easements, Flood Zone	

Reference No	Create Date	Customer Full Name	Request Type	Fire - Category	General - Category	Police - Category
G030528-100826	10/8/2026	Sandra Kelly	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030529-100826	10/8/2026	Jen Humes	Police Department Records			Police Report
G030532-100826	10/8/2026	Piotr Bednarski	General Public Records		Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections	
P030533-100826	10/8/2026	WCHSA CPS	Police Department Records			Police Report
P030534-100826	10/8/2026	WCHSA CPS	Police Department Records			Photos
G030536-100826	10/8/2026	Karolyn O'Krent	General Public Records		Other	
P030537-100826	10/8/2026	chad plebo	Police Department Records			Body Worn Camera Video
G030538-100826	10/8/2026	Jesse Cooper	General Public Records		Code Enforcement, Violations	
P030539-100826	10/8/2026	Lily Acton	Police Department Records			RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records

Requests to City of Reno Media Line (775-430-5005)

October 2, 2026 - October 8, 2026

Received	Request Type	Name	Media Outlet	City Dept	Request
Oct 08 2026 10:35PM	M	N/A	KRNV 4/KRXI 11	RPD	Possible Gun
Oct 08 2026 04:44PM	M	Amy	KTVN 2	RFD	Vehicle Crash Rio Wrangler Pkwy
Oct 08 2026 04:42PM	M	Neil	KTVN 2	RFD	Brush Fire Leadership Pkwy
Oct 08 2026 04:31PM	M	N/A	KRNV 4/KRXI 11	RFD	Brush Fire Leadership Pkwy
Oct 07 2026 11:25PM	M	N/A	KRNV 4/KRXI 11	RPD	Possible Stabbing
Oct 07 2026 07:19PM	M	N/A	N/A	RFD	No Message Left
Oct 07 2026 09:15AM	M	Denise	KOLO 8	City of Reno	Fall Foliage
Oct 07 2026 07:54AM	E	Tino	CGI Company	City of Reno	Interview Pitch
Oct 06 2026 05:59PM	M	N/A	KRNV 4/KRXI 11	RFD	Structure Fire Boomtown
Oct 06 2026 12:54PM	M	N/A	N/A	RFD	No Message Left
Oct 06 2026 10:45AM	M	Valerie	KOLO 8	RPD	Possible Shooting Valley Rd.
Oct 06 2026 10:06AM	E	Andrea	KRNV 4/KRXI 11	RPD	Assault Case
Oct 06 2026 09:49AM	M	Justin	KTVN 2	RPD	Possible Shooting Valley Rd.
Oct 06 2026 12:10AM	E	Kai	Student	RPD	Patch Request
Oct 05 2026 10:07PM	M	N/A	KRNV 4/KRXI 11	RPD	Fight in Building
Oct 05 2026 08:39PM	E	Kristin	N/A	City of Reno	Parade Invite
Oct 05 2026 08:14PM	E	Kristin	N/A	City of Reno	Parade Invite
Oct 05 2026 05:19PM	M	Amy	KTVN 2	RPD	Rollover Crash Airway Dr.
Oct 05 2026 04:17PM	M	Justin	KTVN 2	RPD	Vehicle vs Motorcycle Mira Loma Dr.
Oct 05 2026 03:41PM	E	Doreen	TBW Advisors	City of Reno	Sales Email
Oct 05 2026 02:32PM	M	Justin	KTVN 2	RPD	Rollover Crash Airway Dr.
Oct 05 2026 11:20AM	M	Justin	KTVN 2	RFD	Rollover Crash Airway Dr.
Oct 04 2026 03:04PM	M	Alisabeth	KRNV 4/KRXI 11	RFD	RV Fire Lemmon Valley
Oct 04 2026 02:22PM	M	N/A	KTVN 2	RFD	Vehicle Fire Lemmon Valley
Oct 04 2026 12:15PM	M	N/A	KTVN 2	RFD	Structure Fire N. Virginia St.
Oct 03 2026 05:21PM	M	N/A	KTVN 2	RFD	Fire 9th Street
Oct 03 2026 03:12PM	E	Nancy	Anima Ark	City of Reno	Event Request
Oct 02 2026 04:16PM	E	Bob	This is Reno	City of Reno	Budget Augmentation
Oct 02 2026 03:45PM	E	Kevin	N/A	City of Reno	Spam Email
Oct 02 2026 08:36AM	E	Mark	Reno Gazette Journal	City of Reno	Road Closures

Report Title: Code Enforcement Service Requests Created Last 7 Days
Run Date and Time: 2026-10-09 00:01:01 Pacific Daylight Time
Run by: System Job
Table name: sn_gsm_service_requests
Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2026-10-09 00:00:00
Sort Order: Created in ascending order

106 Service Requests

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146281	1965 Marvel/ Tyrone- Homeless concerns SER0146281	Per voicemail Yes. Hi, good morning. I'm calling to report. Um, some unhoused people that have been staying on a private lot, um, that we need to remove. Um, They are on the corner of Marvel way, and Tyrone Road. Tyrone is t, y r, o, n e, right next to the house of 1655, Marble Way. They've been there for a week. Um, we're trying to sell that. Well, not us but the property owner is trying to sell that land and she wants them removed. They are a couple people and a dog on the law as well as yesterday. Now, there's an RV in there as well. Um, if you have any further questions, um, give me a call back. My name is Jessica phone. Number 7775333409, Thank you and have a wonderful day. Bye bye. Jessica follow up:775- 303-0409	1695 Marvel Way, Reno, NV 89502	Open	Code Enforcement	2026-10-02 08:02:10	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146285	460 Pueblo SER0146285	There are beautiful but overgrown plants at 460 Pueblo and on Locust opposite Veterans Elementary School (Vassar) also.		Cancelled	Code Enforcement	2026-10-02 08:06:27	
SER0146297	3485 Lakeside dr building 5 unit 222- Rental property issues SER0146297	The reporting party states that they sent the property manager a 14-day notice requesting repairs to the unit's AC. When an attempt was made to repair the AC, a significant amount of water began leaking, so the tenant turned the unit off. The reporting party states that the leak is ongoing and approximately 10 gallons of water accumulates each week. follow up: 916-912-5276	3405 Lakeside Dr, Reno, NV 89509	Open	Code Enforcement	2026-10-02 09:07:35	
SER0146328	644 Cheney st- Camping SER0146328	The reporting party states the property of 644 Cheney st there is a ongoing issue with people camping in the trailer on the driveway and now there are several tents located on the front yard of the property.	640 Cheney St, Reno, NV 89502	Open	Code Enforcement	2026-10-02 10:19:32	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146331	Service Request - Homeless ConcernsSER0146331	There is a small homeless encampment on the lot at 1064 S Virginia St. They have been trespassed from this lot multiple times. I requested that RPD trespass them a week ago and I believe that occurred. They just keep coming back and rebuilding this structure.		Closed	Code Enforcement	2026-10-02 10:23:17	
SER0146332	231 W 2nd St- Noise issueSER0146332	The reporting party advises that the Tonic is operating nightly from 12a-6am, which is causing a noise disturbance to tenants he rents to, who live in the Montage. The noise has gotten so bad that he is now losing tenants and would like to know what the city can do to help with these types of issues with Tonic	231 West 2nd Street, Reno, NV 89501	Closed	Code Enforcement	2026-10-02 10:28:09	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146365	Service Request - Litter/garbage/debris on Public PropertySER0146365	Waste management refuses to pick up trash and recycle cans that were called off months ago. Meaning they are no longer used at the service address. The cans are in the alley full of trash (overflowing). They need to be picked up and taken away by WM. Other trash receptacles are in use and these cans are not needed.	1445 East 4Th Street, Reno, NV 89512	Open	Code Enforcement	2026-10-02 12:36:52	
SER0146388	Service Request - Sidewalk ObstructionSER014638 8	Tree branches blocking pedestrians from walking on sidewalk east side of property on Cypress side of sidewalk.	4095 Weeping Willow Ct, Reno, NV 89502	Open	Code Enforcement	2026-10-02 14:11:40	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146387	2300 Harvard wy 123b - No electricity SER0146387	The reporting party states that the breaker at the apartment complex is malfunctioning. The tenant contacted the electric company and was advised that the issue is not utility-related but appears to be with the breaker. The reporting party states they have been without consistent electricity for several days, as power only remains on for approximately 20 minutes before shutting off again. The ongoing outage is causing food to spoil and leaving the unit without air conditioning. Follow up Jose: 775-686-4753	2300 Harvard Way, Reno, NV 89502	Open	Code Enforcement	2026-10-02 14:13:08	
SER0146389	Service Request - Sidewalk ObstructionSER0146389	Juniper bushes over grown on City of Reno side of sidewalk starting at Weeping Willow Court and Boynton Ln going north to Bristlecone Court.		Open	Code Enforcement	2026-10-02 14:14:34	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146396	270 Thoma st- Operating business SER0146396	The reporting party states there is an ongoing issue involving loud metal grinding and vehicle repair work occurring in the afternoon. The reporting party believes a business may be operating at the location. Opening a separate request with Business Licensing for review.	715 Wheeler Ave, Reno, NV 89502	Closed	Code Enforcement	2026-10-02 15:14:04	
SER0146404	3485 Lakeside dr apt#120- Hole in the ceiling SER0146404	The reporting party states that there is a hole in the roof causing a leak. The property manager is aware of the issue but has not yet completed the necessary repairs. 702-481-0882	3405 Lakeside Dr, Reno, NV 89509	Closed	Code Enforcement	2026-10-02 16:20:49	
SER0146429	Service Request - Zoning Issues with a BusinessSER0146429	Mechanic & car repair business	690 Margrave Dr, Reno, NV 89502	Open	Code Enforcement	2026-10-03 07:16:50	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146434	Service Request - Nuisance, Not Otherwise ListedSER0146434	Neighboring 10 plex multi unit complex at 134 Malone lane stores trash dumpster next to property line, on the street and 20' from my bedroom window. It is often smelly, overflowing, attracts rats, mice and homeless folks. There seems to be alternative locations. I would like to request a formal site inspection and review of the approved dumpster location. Is the existing location approved and does another feasible location exist under Reno Municipal Code §§18.04.808 and 18.04.1407.?	146 Malone Ln, Reno, NV 89502	Open	Code Enforcement	2026-10-03 09:15:45	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146435	Service Request - Nuisance, Not Otherwise ListedSER0146435	Neighboring 10 plex multi unit complex at 134 Malone lane stores trash dumpster next to property line, on the street and 20' from my bedroom window. It is often smelly, overflowing, attracts rats, mice and homeless folks. There seems to be alternative locations. I would like to request a formal site inspection and review of the approved dumpster location. Is the existing location approved and is another feasible location exist under Reno Municipal Code §§18.04.808 and 18.04.1407.	130 Malone Ln, Reno, NV 89502	Open	Code Enforcement	2026-10-03 09:20:48	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146436	Dumpster Location Inspection RequestSER0146436	Neighboring 10 plex multi unit complex at 134 Malone Lane stores a trash dumpster next to the property line, on the street and 20' from my bedroom window. It is often smelly, overflowing, attracts rats, mice and homeless folks. There seems to be alternative locations. I would like to request a formal site inspection and review of the approved dumpster location. Is the existing location approved and is another feasible location existing under Reno Municipal Code §§18.04.808 and 18.04.1407. Any help is very much appreciated. -- Josh Schohn 530 386 1343 130 malone Ln, Reno, NV 89502	134 Malone Ln, Reno, NV 89502	Closed	Code Enforcement	2026-10-03 09:27:28	
SER0146438	Service Request - Homeless Concerns on Private PropertySER0146438	Squatter on the Vacant Lot 1064 S Virginia St		Closed	Code Enforcement	2026-10-03 10:05:17	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146447	Complaint Number plus updated detailsSER0146447	Dear Sir/Madam, I submitted an online complaint on 9-30-2026 at approximately 8pm in the evening, through some form on your website. I do have a screenshot of this complaint if you need it. I would like to know the*complaint number *for my files, plus it's current status. I left my phone number, 775-720-7615, my address, 835 Capitol Hill Ave, and my name, Chris Sanseverino. The complaint address is next door at 825 Capitol Hill Avenue. There are several issues, however, the one *threatening life* is that the owner removed the root system of a 70 foot Sequoia tree with a backhoe, and a crew with chainsaws cut it up and disposed of them in his	825 Capitol Hill Ave, Reno, NV 89502	Closed	Code Enforcement	2026-10-03 13:27:13	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		dump trailer. This took a couple of days. We are all at*risk of this tree falling*, depending on the direction that it falls. Tree has been here for over 30 Years and was taken care of pretty well by the previous property owner. This new owner decided to excavate the roots. The previous roots have been visible for 20 years, raising up through the grass all over the yard. These roots have been well established throughout 30 years and are now destroyed. Excavation activity lasted approximately September 18th through a pproximately September 23 ^rd . - Backhoe and chainsaw crew removed substantial root mass - Dirt/debris encroached onto adjacent property at 835 Capitol Ave					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		- Tree remains standing post-excavation Please update this complaint with the updated provided details of the root system destruction. Additionally, an update to my complaint on blocking my driveway. A call to the police was made, 10-3-26 Officer Castillo #17596. Responded at 0914AM . Call number 262760310. Owner's worker truck driver refused 2 times to stop blocking my driveway. I showed the videos to Officer Castillo, however, the truck was gone when the police arrived. Thank you. Chris Sanseverino					
SER0146451	Service Request - Homeless ConcernsSER0146451	Camping trailers	550 Willow St, Reno, NV 89502	Open	Code Enforcement	2026-10-03 15:05:15	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146455	Gold A sedan, but I can't figure out the make/model. - 7701 Security Cir - Parking Illegally/Abandoned vehicleSER0146455	I am reporting all 3 of the vehicles the pictures, but on separate forms. This sedan is abandoned and should be removed.	7701 Security Cir, Reno, NV 89506	Closed	Code Enforcement	2026-10-03 17:58:18	
SER0146456	White It's a sedan, but I can't tell the make/model - 7701 Security Cir - Parking Illegally/Abandoned vehicleSER0146456	I am reporting all 3 of the vehicles the pictures, but on separate forms. This sedan is abandoned and should be removed. This is a dumping ground for abandoned vehicles.	7701 Security Cir, Reno, NV 89506	Closed	Code Enforcement	2026-10-03 18:02:12	
SER0146457	Black A sedan, but I cannot tell the make/model - 7701 Security Cir - Parking Illegally/Abandoned vehicleSER0146457	I am reporting all 3 of the vehicles the pictures, but on separate forms. This sedan is abandoned and should be removed. This is a dumping ground for abandoned vehicles.	7701 Security Cir, Reno, NV 89506	Closed	Code Enforcement	2026-10-03 18:04:34	
SER0146462	Service Request - Illegal SignSER0146462	An Eddie Lorton campaign sign from the primary election in June.	3127 S Virginia St, Reno, NV 89502	Open	Code Enforcement	2026-10-03 21:51:15	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146475	845 BELLI DRIVE, UNIT 3 CODE VIOLATIONSER0146475	It is unfortunate that Gorelick Real Estate Advisors, LLC employs property managers that not only have no experience in managing properties, they do not have any city code knowledge in the city or state in which you conduct business. I've been in the property management business for over 15 years, and I'm appalled at the lack of follow-through and laziness that your employees demonstrate on a daily basis. A good property manager would (at least) be walking their property for landscaping and maintenance issues at least once every other week. They do NOT depend on the tenants to do their job for them. Which leads me to the reason for this email since your phone system does not work. Gee, how convenient. You currently have 4 - 5 adults, 2 children and one dog living in the above-referenced property. The	845 Belli Dr, Reno, NV 89502	Open	Code Enforcement	2026-10-04 11:18:29	

Number	Case	Description	Location	State	Assignment group	▲Created	Ward number
		apartment in question is a tiny 1 bedroom on the 2nd floor. They have been there for two (2) months. This is not only disgusting, it is a code violation under local housing codes. As you will note, I have cc'd the City of Reno code enforcement since I (1) cannot get through to your office by phone, and (2) I doubt if you would do anything if this was just an email to your inept property managers. DO YOUR JOB!!! Regards, News4thePeopleNOW					
SER0146489	Service Request - Nuisance, Not Otherwise ListedSER0146489	Playing stereo loudly, late at night.	1800 Hawthorne Rd, Reno, NV 89502	Open	Code Enforcement	2026-10-04 18:53:28	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146515	265 Washington - Broken Windows SER0146515	The reporting party states that 265 Washington Street has multiple broken or missing windows that are visible from the public right of way. The reporting party states the windows have remained unrepaired for approximately three months and is requesting an inspection and follow-up to determine whether the property is in compliance with applicable housing requirements. Follow up-775-541-8448	291 Washington St, Reno, NV 89503	Open	Code Enforcement	2026-10-05 08:37:21	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146517	690 Margrave- Vehicle repair businessSER0146517	The reporting party states that a neighboring property at 690 Margrave Drive is operating a vehicle repair business from the residence. The reporting party states there are consistently 5–8 vehicles parked around the property, including vehicles blocking their driveway and extending along the side of the street. The reporting party states the property has no garage and a sign has been posted indicating that car repairs are performed on-site. The reporting party also states that vehicle repairs are conducted throughout the night and into the early morning hours, creating ongoing noise and parking concerns. The reporting party states this issue has been reported previously but remains unresolved. Also creating a Request for business license.	690 Margrave Dr, Reno, NV 89502	Closed	Code Enforcement	2026-10-05 08:49:17	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146554	Service Request - Homeless ConcernsSER0146554	Individuals moved from City street into private parcel, and are using power coming from an extension cord in a second level apartment.	1365 Stardust St, Reno, NV 89503	Open	Code Enforcement	2026-10-05 10:31:16	
SER0146569	Service Request - Homeless Concerns on Private PropertySER0146569	Occupied tan dodge caravan moved onto private property - APN 012-011-12	513 E 2nd St, Reno, NV 89502	Open	Code Enforcement	2026-10-05 11:36:13	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146570	Service Request - Building InquiriesSER0146570	Abandoned irrigation equipment and debris remain throughout common areas within The Cliffs at Somerset. This continuing condition was previously reported under Reno Direct Service Request SER0066418, documented in City correspondence dated September 23, 2024. That request expressly identified nonoperational irrigation equipment abandoned by Toll North Reno, LLC, doing business as Toll Brothers. On October 1, 2026, photographs were taken of at least seven additional locations containing abandoned irrigation equipment that were never remediated. The equipment and debris remain despite the prior complaint. Please open a code enforcement case, cross-reference the prior service request, inspect all documented locations, and require		Closed	Code Enforcement	2026-10-05 11:39:08	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		the responsible party to remove the abandoned equipment and debris. Please provide the assigned enforcement case number, the responsible officer's contact information, and the deadline for corrective action.					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146571	Fw: New Voicemail from CARMELLO,LINDA 17024810882SER0146571	City of Reno jurisdiction. Thank you! From: Vonage Business <donotreply@vonage.com> Sent: Monday, 05 October 2026 11:35:00 To: Code-Enforcement <Code-Enforcement@washoe-county.gov> Subject: New Voicemail from CARMELLO,LINDA 17024810882 Hi Code Enforcement (Ext. 6106), You have a new voicemail CARMELLO,LINDA (17024810882) Received at Code Enforcement on Monday, Oct 05 2026 11:34 AM (33 seconds) Your voicemail is attached. To review the voicemail, launch your mobile or desktop ZjQcmQRYFpfptBanner Start This Message Is From an External Sender This message came from outside of Washoe	3405 Lakeside Dr, Reno, NV 89509	Closed	Code Enforcement	2026-10-05 11:39:23	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		County -- DO NOT CLICK on links or open attachments unless you are sure the content is safe. <https://url.usb.m.mimecastprotect.com/s/Mj2lC5AoRjCp8zDXTzfGskAFH3> Report Suspicious ZjQcmQRYFpfptBanner End [https://url.usb.m.mimecastprotect.com/s/H0abC6YpBkf0kgBpS6h71sVk6u] Hi Code Enforcement (Ext. 6106), You have a new voicemail [https://url.usb.m.mimecastprotect.com/s/l3zvC7DqplCVM0J8IBi3YsolRHC] CARMELLO,LINDA (17024810882) Received at Code Enforcement on Monday, Oct 05 2026 11:34 AM (33 seconds) Your voicemail is attached. To review the voicemail, launch your					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		mobile or desktop app. If you have any questions, please visit our support site<https://url.usb.m.mecastprotect.com/s/uK8DC8XrMmUP3AK2hMs gNsyg_xO>. Regards, The Vonage Business Communications Team					
SER0146593	15051 Copper Sunrise-Illegal dumping/sidewalk obstruction SER0146593	The reporting party advises that this property owner was doing landscaping and dumped a large amount of gravel from their yard behind their fence and onto Western Skies, which has spilled over and is blocking the sidewalk	15051 Copper Sunrise Dr, Reno, NV 89521	Closed	Code Enforcement	2026-10-05 12:27:49	
SER0146595	15055 COPPER SUNRISE DR- Loose Gravel SER0146595	The reporting party advises that this property owner was doing landscaping and dumped a large amount of gravel from their yard behind their fence and onto Western Skies, which has spilled over and is blocking the sidewalk	15055 Copper Sunrise Dr, Reno, NV 89521	Closed	Code Enforcement	2026-10-05 12:28:41	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146607	Service Request - Building - Vacant/Blighted/Unsecured reSER0146607	House has excessive trash in and around the property. Trash is flowing onto street causing tire damage (glass, scrap metal) trash blows into yards and down gutters. Excessive smell of decaying trash, food. Wood rocks and bricks left in street, gutters and sidewalks. Frequently they park on sidewalk have unflagged bars patching out vertically into street. Cats are live and breed on property over population of cats. Which dedicate in neighboring yards. Works on vehicles on property that are not theirs and has an excessive amount of leaking cars on property. Oil and fluids all on street and on property .	760 Montgomery Way, Reno, NV 89506	Open	Code Enforcement	2026-10-05 13:00:00	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146613	6320 Copper creek ct-Fence issuesSER0146613	The reporting party states that there is a fence that is under 7 feet in height and appears to be constructed with inadequate materials. The reporting party also states that the fence has exposed nails protruding from it and visible mold. Follow up: 775-813-3326.	6320 Copper Creek Ct N, Reno, NV 89519	Open	Code Enforcement	2026-10-05 13:46:48	
SER0146619	Hazardous aptSER0146619	499 Capitol hill - Apt 1 My upstairs neighbor body was deceased for 3 or more days. I live directly under the unit there was a white worm in my bathroom. Nobody has cleaned its been 5 days since body was recovered by coroner. What needs to be done?	499 Capitol Hill Ave, Reno, NV 89502	Open	Code Enforcement	2026-10-05 13:59:52	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146620	12100 Mt Anderson st apt # 2- Rental Property issues SER0146620	The reporting party states that their two-story townhouse has an ongoing bathroom leak that has progressively worsened over the past year. The leak has caused several large cracks in the ceiling and becomes significantly worse when the bathroom is in use, particularly when someone showers. The reporting party states that the property manager has been notified but has not addressed or repaired the issue. Follow up: Lucy Santos 775-636-4898	12100 Mount Anderson St, Reno, NV 89506	Open	Code Enforcement	2026-10-05 14:05:13	
SER0146640	Service Request - Sidewalk ObstructionSER0146640	Juniper bushes overgrown on City of Reno side of sidewalk starting at Weeping Willow Court and Boynton Ln going north to Bristlecone Court.		Open	Code Enforcement	2026-10-05 15:04:01	
SER0146644	Service Request - Sidewalk ObstructionSER0146644	Juniper bushes overgrown on City of Reno side of sidewalk starting at Weeping Willow Court and Boynton Ln going north to Bristlecone Court.	4005 Weeping Willow Ct, Reno, NV 89502	Open	Code Enforcement	2026-10-05 15:18:10	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146648	Service Request - Sidewalk ObstructionSER014664 8	Juniper bushes over grown on City of Reno side of sidewalk starting at Weeping Willow Court and Boynton Ln going north to Bristlecone Court.		Open	Code Enforcement	2026-10-05 15:29:23	
SER0146673	Service Request - Nuisance, Not Otherwise ListedSER0146673	They are having church services in the backyard with amplified speakers, microphones, drums. Noise goes on for hours. Today it started at 3pm and is still going at 6:30 pm.	1655 Hunter Lake Dr, Reno, NV 89509	Open	Code Enforcement	2026-10-05 18:37:52	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146679	Complaint re 750 S Meadows Parkway, Reno 89521SER0146679	Dear Reno Direct Staff: This complaint is identical to Case SER0140684, in which an RV was parked illegally in the Village at Double Diamond parking lot within feet of the main walking path. In the previous case, the vehicle was immobile and had to be towed. In this case, the vehicle is mobile. This driver has parked this RV here multiple times throughout summer, the last being in August. He only left because I told him I was going to turn him in to city authorities just like the other RV; so he left the next day. He had been parked there for probably a month. In fact, the only reason the other Case even occurred was because this RV had vacated the spot for a few days and the other RV was towed to the site while it was briefly empty. When the	750 S Meadows Pkwy, Reno, NV 89521	Closed	Code Enforcement	2026-10-05 22:04:13	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		other RV showed up there, that is when I decided to make the complaint against it. Now this one is back. In my mind, even though this RV is mobile, the two cases are identical. This RV has returned AGAIN, parking directly next to the "No Overnight Parking" sign and apparently no longer afraid of being turned in. Safety first. I am not required to trust walking past someone who will steal free parking and blatantly violate the property owner's posted sign. Safety first. I am not required to trust walking past someone who calls you "a despicable human being." That is a literal quote: On August 31, in response to me advising him that the other RV had just been towed and that he would be turned in also, that was his					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		response, "Well, you are a despicable human being." Although he vacated the spot the next day, for about a week afterwards I was vigilant to keep my eyes watchful in case he decided to take revenge. That is how uncomfortable he made me feel. Safety first. This unknown person FROM MONTANA (see license plate) is parked right along the walking path, which is frequented by residents of all ages, and it is creepy to walk past the one-way windows as he makes himself at home at everyone else's expense. I hope this case is treated the same as the other and that it will have the same result. Tonight after I saw it had returned, I felt uncomfortable. I walked past it to make the video recording for the attached screenshots, but I did not return the					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		same way. i did not feel comfortable walking past it, feeling protective for myself and my dog. Safety first. Thank you for your help, LD Attachments (photos) - Note: The first three are dated August 31 (and I probably have photos from earlier in the summer also); the last four were taken today, showing his return. AUGUST 31 OCTOBER 5					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146684	PHOTOS for Complaint re 750 S Meadows Parkway, Reno 89521SER0146684	It seems like the photos didn't attach(?). Just in case, here they are: August 31: October 5: > On Oct 5, 2026, at 10:03 PM, Pseudo Name <fbpoemacct@currentl y.com> wrote: > > > > Dear Reno Direct Staff: > > This complaint is identical to Case SER0140684, in which an RV was parked illegally in the Village at Double Diamond parking lot within feet	750 S Meadows Pkwy, Reno, NV 89521	Closed	Code Enforcement	2026-10-06 06:48:54	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		of the main walking path. > > In the previous case, the vehicle was immobile and had to be towed. In this case, the vehicle is mobile. > > This driver has parked this RV here multiple times throughout summer, the last being in August. He only left because I told him I was going to turn him in to city authorities just like the other RV; so he left the next day. He had been parked there for probably a month. In fact, the only reason the other Case even occurred was because this RV had					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		vacated the spot for a few days and the other RV was towed to the site while it was briefly empty. When the other RV showed up there, that is when I decided to make the complaint against it. Now this one is back. > > In my mind, even though this RV is mobile, the two cases are identical. This RV has returned AGAIN, parking directly next to the "No Overnight Parking" sign and apparently no longer afraid of being turned in. > > Safety first. I am not required to trust walking past someone					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		who will steal free parking and blatantly violate the property owner's posted sign. > > Safety first. I am not required to trust walking past someone who calls you "a despicable human being." That is a literal quote: > > On August 31, in response to me advising him that the other RV had just been towed and that he would be turned in also, that was his response, "Well, you are a despicable human being." Although he vacated the spot the next day, for about a week					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		afterwards I was vigilant to keep my eyes watchful in case he decided to take revenge. That is how uncomfortable he made me feel. > > Safety first. This unknown person FROM MONTANA (see license plate) is parked right along the walking path, which is frequented by residents of all ages, and it is creepy to walk past the one-way windows as he makes himself at home at everyone else's expense. > > I hope this case is treated the same as the other and that it					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		will have the same result. Tonight after I saw it had returned, I felt uncomfortable. I walked past it to make the video recording for the attached screenshots, but I did not return the same way. i did not feel comfortable walking past it, feeling protective for myself and my dog. Safety first. > > Thank you for your help, > > LD > > Attachments (photos) - Note: The first three are dated August 31 (and I probably have photos from earlier in					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		the summer also); the last four were taken today, showing his return. > > > AUGUST 31 > > > OCTOBER 5 > >					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146711	Service Request - Building - Vacant/Blighted/Unsecured reSER0146711	Abandoned irrigation equipment and debris remain throughout common areas within The Cliffs at Somerset (APNs 234-700-09 & 234-700-11). This continuing condition was previously reported under Reno Direct Service Request SER0066418, documented in City correspondence dated September 23, 2024. That request expressly identified nonoperational irrigation equipment abandoned by Toll North Reno, LLC, doing business as Toll Brothers. On October 1, 2026, photographs were taken of at least seven additional locations containing abandoned irrigation equipment that were never remediated. The equipment and debris remain despite the prior complaint. Please open a code enforcement case, cross-reference the prior service request, inspect		Open	Code Enforcement	2026-10-06 09:40:51	

Number	Case	Description	Location	State	Assignment group	▲created	Ward number
		all documented locations, and require the responsible party to remove the abandoned equipment and debris. Please provide the assigned enforcement case number, the responsible officer's contact information, and the deadline for corrective action.					
SER0146713	Service Request - Sidewalk ObstructionSER0146713	This is a large transformer housing at the corner of Steamboat and Carat Ave. Its paint is all faded and obnoxious looking. Hasn't been painted in years and is an eyesore to heavy vehicle traffic at that busy intersection. How 'bout getting is painted with a nice shade of green to blend into the surroundings there. It's ugly as sin leaving it the way it's been for all these years.		Open	Code Enforcement	2026-10-06 09:47:37	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146719	100 N Arlington- Apt 15JSER0146719	5309137228 The reporting party advises that there are several issues taking place in this unit. There's electrical wires running along the floor, through a waterleak. The outlets are exposed. They are concerned of a fire occurring	100 N Arlington Ave, Reno, NV 89501	Closed	Code Enforcement	2026-10-06 10:05:01	
SER0146726	Service Request - Homeless Concerns on Private PropertySER0146726	There is a homeless encampment on this lot		Closed	Code Enforcement	2026-10-06 10:13:48	
SER0146724	300 Sage- Room Temp Issues SER0146724	The reporting party advises that the rooms are very hot and there is no temp control. Multiple requests have been submitte to management without follow up.	300 Sage St, Reno, NV 89512	Closed	Code Enforcement	2026-10-06 10:16:15	
SER0146742	901 Thoma- Trailers blocking sidewalk SER0146742	The reporting party advises that there are two trailers extending past the driveway and blocking the sidewalk	901 Thoma St, Reno, NV 89502	Open	Code Enforcement	2026-10-06 10:37:09	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146747	Service Request - Debris on Private PropertySER0146747	I'm writing about Case SER0142052. It was closed on 9/9, after I'd shared nearly a year of photos showing trash and garbage piling up on their property. The dumpster for Civic Center Apartments (300 Holcomb Ave) has been moved off the utility parcel. Nothing else has changed. It's still overfull, the lid still won't close, and trash is still dumped on the ground around it. The pile there right now has been sitting for more than 4 days. I've attached photos from the past few weeks: Sept 21, 1:03 PM: Container overfull, lid propped open. Boxes and trash piled at the base of the pole. Sept 21, 2:36 PM: Same afternoon. Still overfull, with more boxes and a bag on the ground. Sept 28, 9:35 AM: Lid pinned open. Trash bags and a pile of boxes	300 Holcomb Ave, Reno, NV 89502	Open	Code Enforcement	2026-10-06 10:51:46	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		dumped on the gravel beside it. Oct 6, 10:33 AM: Boxes and a pallet stacked against the pole next to the container. It happens every week, and these are just the times I catch it. I'll keep sending photos as they happen. Sorry, but can you please reopen the case and let me know what can happen next and when? Thanks for staying on it. Rob Gaedtke Owner, KPS3 Holdings LLC 500 Ryland Street, Reno, NV 89502 775-750-5444 · 500ryland@kps3.com					
SER0146778	5998 Walnut Creek- Vehicle in yard SER0146778	The reporting party advises that there is a junk vehicle being stored in the front yard, visible from the right of way	5998 Walnut Creek Rd, Reno, NV 89523	Open	Code Enforcement	2026-10-06 12:39:09	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146781	1020 Big Springs-Weeds/camper SER0146781	The reporting party advises that there is a camper trailer in the front yard, along with a large amount of weeds	1020 Big Springs Rd, Reno, NV 89523	Open	Code Enforcement	2026-10-06 12:40:34	
SER0146788	6097 WALNUT CREEK RD- overgrown bushes SER0146788	The reporting party advises that there are bushes on this property which are overgrown and are creating a sidewalk obstruction	6097 Walnut Creek Rd, Reno, NV 89523	Open	Code Enforcement	2026-10-06 12:46:32	
SER0146814	1755 E 4th st- Cockroaches and bedbugs SER0146814	The reporting party states that there is an ongoing issue with cockroaches and bed bugs at the hotel where they are staying. Several occupants have reportedly experienced the issue, and the reporting party has observed insects in common areas and on the walls. Follow up: 513-696-2476	1756 E 4th St, Reno, NV 89512	Open	Code Enforcement	2026-10-06 14:01:12	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146820	9770 S McCarran- Homeless concerns SER0146820	The reporting party states that there is an ongoing homeless encampment involving approximately five individuals with loose dogs. The area is impacted by dog feces, litter, and debris. The individuals frequently move to nearby office properties, including 9590 S. McCarran Blvd. and surrounding businesses.	9770 S McCarran Blvd, Reno, NV 89523	Open	Code Enforcement	2026-10-06 14:10:36	
SER0146830	3050 Chavez- Dead trees SER0146830	The reporting party advises that there is a large dead pine tree and 7 dead juniper bushes located in the front yard, which are presenting a fire hazard	3050 Chavez Dr, Reno, NV 89502	Open	Code Enforcement	2026-10-06 14:20:48	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146843	6551 Flower st- Detail BusinessSER0146843	The reporting party states that the property owner at 6551 Flower St. is operating an unpermitted auto-detailing business. Customers' vehicles are frequently parked on the city street for several days and are observed being detailed on-site. The reporting party is concerned that harsh cleaning chemicals and wastewater are entering the storm drain during vehicle washing. Submitting an additional request to business licensing. Follow up: 775-895-1809	6551 Flower St, Reno, NV 89506	Open	Code Enforcement	2026-10-06 15:11:45	
SER0146849	1655 Sagehen Ln- Weeds and fire hazards SER0146849	The reporting party advises that there is a vacant property that burned down last year. The property has overgrown weeds and debris, which the reporting party believes pose a fire hazard.	1655 Sagehen Ln, Reno, NV 89506	Open	Code Enforcement	2026-10-06 15:26:18	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146853	Service Request - Nuisance, Not Otherwise ListedSER0146853	I am reporting a severe public nuisance and property maintenance violation originating at the property of El Amigo Market (2490 Wrondel Way). The management is actively permitting continuous loitering and full-time encampments outside their business at all hours of the day. Furthermore, the business is facilitating off-property blight: management has individuals collect trash and debris from their lot into shopping carts and push it across the street onto our property, resulting in illegal dumping. The area has become completely unsanitary. It has escalated into a neighborhood safety hazard, causing multiple residents to complain that they feel unsafe walking on this corridor of Wrondel Way. Neighbors are actively refraining from walking down the street or visiting nearby essential businesses like the adjacent 7-Eleven due	2490 Wrondel Way, Reno, NV 89502	Open	Code Enforcement	2026-10-06 15:47:56	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		to the conditions management is facilitating. I request an immediate investigation into this commercial business for failing to maintain a sanitary and safe premises.					
SER0146861	1565 Plumas- Debris SER0146861	Per voicemail Hello. I had called a couple of weeks ago about some dead trees. At the building at plumis and Mount Rose, it's on the south side of the building. The parcel number, I believe is 014- 193-2615, pluma street, so they topped the dead trees. But left all the dead trimmings there, so it's still unsightly in a fire hazard, I would appreciate it. If you would have someone look into that, Again, the building of the corner of Plum is in Mount Rose on the south side. Thank you, much bye 775-786-3012	1565 Plumas St, Reno, NV 89509	Open	Code Enforcement	2026-10-06 16:39:51	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146864	1555 Ridgeview Drive Apartment 124, building 18 - Gas fire place concernSER0146864	*** Concern is not related to an active gas leak The reporting party advises that the gas fire place isn't functioning properly when turned on, which results in flames shooting out 2 ft from from the fireplace. Fire did go out and determined there was no leak but the fire place might not be up to code due to the wiring.	1555 Ridgeview Dr, Reno, NV 89519	Open	Code Enforcement	2026-10-06 16:48:47	
SER0146876	Service Request - Nuisance, Not Otherwise ListedSER0146876	Neighbor has intentionally and maliciously put a hyper bright flood light clamped to shed to point directly 4 ft away into our master bedroom window and living room window in attempt to blind us through our windows for sleeping at night.	373 W Arroyo St, Reno, NV 89509	Open	Code Enforcement	2026-10-06 21:23:48	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146877	White Colorado LT - 1219 Humboldt St - Parking Illegally/Abandoned vehicleSER0146877	Parking in front of alley house, blocking 1/3 of alley. Now there is a storage unit sitting in the alley in front of the adjacent house 1233. These alley houses need to know they cannot park vehicles IN the alley. White house on the opposite side does it frequently despite having a large driveway.	1233 Humboldt St, Reno, NV 89509	Closed	Code Enforcement	2026-10-06 22:28:06	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146881	1137 Buena Vista Ave- Inspection request SER0146881	Per voicemail : "Hi, my name is Adam Moran. I just signed a lease at 1137 Buena Vista Avenue. And upon living here, the place is infested with all kinds of insects, mold and other poisons. There's also, there's the structure of the house that are very questionable. I'm doing what I can to contact lawyers, the documentation and can get help, because I paid a fortune to live here, and I got a lot to go. And I, I need to get help because it's unsafe. I read that you guys can possibly come by and do an inspection right away free of charge and see if there's any violations. And that's what I'm trying to do. I'm trying to get someone out here right away. So give me a call back if you can help out my number is 720 869 3069. Thanks, bye."	1137 Buena Vista Ave, Reno, NV 89503	Closed	Code Enforcement	2026-10-07 08:17:23	
SER0146890	Service Request - Building - Vacant/Blighted/Unsecured SER0146890	Vacant lot with overgrown weeds at APN 140-902-06	2149 Huntsdale Dr, Reno, NV 89521	Open	Code Enforcement	2026-10-07 08:39:13	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146911	9000 Antelope pass- Mice infestation SER0146911	The reporting party states that the property at 9000 Antelope Pass Dr. has an old chicken coop that has attracted a large number of mice. The mice are leaving feces and entering neighboring properties. Follow up: 707-301-5114	9000 Antelope Pass Dr, Reno, NV 89506	Closed	Code Enforcement	2026-10-07 10:47:52	
SER0146915	One Lake St- Renaissance renoSER0146915	The reporting party states there is a large homeless encampment between the former AT&T building and the Renaissance, with significant litter and debris throughout the area. Several tarps and personal belongings are present, with some debris entering the water. The reporting party also states individuals are frequently urinating and changing clothes in view of hotel guests and are climbing up and down a tree trunk near the bridge. Follow up: 312-719-6337	1 Lake St, Reno, NV 89501	Open	Code Enforcement	2026-10-07 10:58:51	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146925	470 Colorado River blvd- Yard debrisSER0146925	The reporting party states that there is a significant amount of litter, debris, and large discarded items, including bicycles, along the side of the fence. The reporting party also states that the fence is beginning to lean over.	470 Colorado River Blvd, Reno, NV 89502	Open	Code Enforcement	2026-10-07 11:10:47	
SER0146934	1055 McDonald-mattress SER0146934	The reporting party advises that there is a large mattress being stored in the front yard of this property for over 3 months, visible from the public right of way	1055 McDonald Dr, Reno, NV 89503	Open	Code Enforcement	2026-10-07 11:47:57	
SER0146936	Service Request - Building - Vacant/Blighted/UnsecuredSER0146936	Aside from the fact the property and property line with 4020 looks like h--l , I believe it could be potentially a fire hazard.. dead trees, weeds, vegetable garden looking awful. This is not acceptable in my opinion. Take a look see. Respectfully	3990 Wagoneer Dr, Reno, NV 89502	Open	Code Enforcement	2026-10-07 11:52:00	
SER0146960	Service Request - Illegal SignSER0146960	Business sign permanently installed on the street in a residential area	2110 Skyline Blvd, Reno, NV 89509	Open	Code Enforcement	2026-10-07 13:25:20	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146973	2682 Markridge dr- Homeless encampment SER0146973	The reporting party states that the house is not visible from the public right-of-way and is currently under foreclosure. There are several camping fuel canisters, litter, debris, and unlicensed vehicles on the property. The accumulated debris is attracting bears, and the issue is ongoing. Jeff: 775-830-2005	2682 Markridge Dr, Reno, NV 89509	Open	Code Enforcement	2026-10-07 14:02:32	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146978	FW: Northtown area: petitionSER0146978	Greetings, Thank you for contacting Washoe 311. Based on the jurisdiction, you would need to reach out to the City of Reno. We included them in this email to assist. Have a good day, Washoe311 Service Center Communications Division Office of the County Manager washoe311@washoecounty.gov mailto:washoe311@washoecounty.gov s> Office: 3-1-1 775.328.2003 Fax: 775.328.2491 1001 E. Ninth St., Bldg A, Reno, NV 89512 From: R Salvagione <kadam523@gmail.com> > Sent: Wednesday, October 7, 2026 2:05 PM To: Washoe311 <Washoe311@washoecounty.gov> Cc: Garcia, Mariluz C. <MCGarcia@washoecounty.gov>		Open	Code Enforcement	2026-10-07 14:20:02	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		Subject: Northtown area: petition					
		All, Northtown area is looking much better. The bad thing is the homeless have moved from there to the other end of the alley on Lund and the el rancho corner. There is currently someone camping there. Are 1693.jpg 1694.jpg 1695.jpg 1696.jpg					
		All, Northtown area is looking much better. The bad thing is the homeless have moved from there to the other end of the alley on Lund and the el rancho corner. There is currently someone camping there. Are there plans to continue the clean up to el rancho? The trash is really piling up.					
		Thank you Rachel					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146980	Fw: Abandoned VehicleSER0146980	Reno jurisdiction for parcel #001-601-01 Thanks! Hilery Opperman Sheriff Field Specialist WCSO 911 Parr Blvd. Reno NV 89512 Office (775)328-3002 Fax (775)325-6461 Email: hopperman@washoeco nty.gov From: SeamlessDocs <noreply@seamlessdoc s.com> Sent: Wednesday, October 7, 2026 2:17 PM To: Sheriff – Front Desk <SO-SSS- FD@washoecounty.gov > Subject: Abandoned Vehicle Abandoned Vehicles Report Submission Details: Location/Address of Abandoned Vehicle West Keystone trailhead Form name Abandoned Vehicles		Open	Code Enforcement	2026-10-07 14:24:32	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		Report Submission Details: Location/Address of Abandoned Vehicle West Keystone trailhead Make & Model or Description of Vehicle Toyota SUV and camper/trailer Color of Vehicle Gray License Plate or VIN Number No plates Does the vehicle look operable? No How long has the vehicle been at this location? About 2 weeks Have you witnessed any persons going to and from the vehicle? No for the Toyota, yes for the trailer Your Name First Name Scott Last Name Chin					

Number	Case	Description	Location	State	Assignment group	▲created	Ward number
		Your Telephone Number 6507960773 Your Email scott.chin@protonmail.com Upload photograph(s) of the Abandoned Vehicle 20260930_142208.jpg, 20261006_075701.jpg					
SER0146984	Service Request - Traffic Obstructions (line of sight/tree obstructing signs)SER0146984	Basketball hoop structure in the street	1415 Elizabeth St, Reno, NV 89509	Open	Code Enforcement	2026-10-07 14:31:48	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0146991	Service Request - Rental Property IssuesSER0146991	Landlord is unresponsive now that mold was found and is retaliating and wanting to evict me and my daughters . She delays repairs for home to be lived in comfortably. I've been attempting for her to make the repairs in the home since my lease renewed in February. The front door needed replacement. It was not properly insulated and the locks didn't work. Well, our front gate was not installed correctly and feels like it's going to fall on us so we try not to open it as much. Our back door does not have a handle to open and close and our water heater was leaking for over a month . When I called the enforcement department. They saw that the landlord did not pull a permit for a water heater replacement . The Landlord's contractor found mold where the water heater was and it shows in the walls and going into our downstairs storage	13994 Lear Blvd, Reno, NV 89506	Open	Code Enforcement	2026-10-07 14:57:51	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		closet. I'm attaching communication with the Landlord since September 15 of 2026. She acknowledged that she was gonna have somebody take care of the mold and she has yet to respond to me.					
SER0146999	1901 McCloud-Hoarding SER0146999	The reporting party advises that there is a severe hoarding issue at this property and he has concerns for the safety the resident and the neighbors	1901 McCloud Ave, Reno, NV 89512	Open	Code Enforcement	2026-10-07 15:22:08	
SER0147000	1956 Wilder Dr-BlightSER0147000	The reporting party advises that this property is being lived in but has fire damage, has multiple animals living in it, and is likely a property that should be condemned.	1960 Wilder St, Reno, NV 89512	Open	Code Enforcement	2026-10-07 15:24:53	
SER0147004	Service Request - Nuisance, Not Otherwise ListedSER0147004	Homeless are displacing landscape rocks and building walls, platforms, and cairns ROCK ARMORED SLOPE BELOW DOLLAR TREE ON STARDUST. AT LEAST THREE SITES. PHONE NOT UPLOADING PHOTOS. Must traverse rocks UPHILL. Note numerous bare soil trails trampled		Open	Code Enforcement	2026-10-07 15:32:30	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147012	13900 Stead Blvd- Handicap Parking ProgramSER0147012	Per SAVE, there is a surface marked handicap spot with no physical handicap sign.		Open	Code Enforcement	2026-10-07 15:54:10	
SER0147017	2475 Robb Dr.- Handicap Parking signSER0147017	Per SAVE, Handicap parking sign has small fine wording, not sure if compliant at Manzanita Gate apartments. As of 9/29/26 not fixed after several notices.		Open	Code Enforcement	2026-10-07 16:02:13	
SER0147020	6115 Plumas- Overgrown weeds SER0147020	The reporting party states that directly in front of 6110 Plumas there is a field with a lot of overgrown vegetation and overgrown weeds posing as a potential fire hazard.	6115 Plumas St, Reno, NV 89519	Open	Code Enforcement	2026-10-07 16:08:44	
SER0147023	600 E plumb- Homeless SER0147023	The reporting party advises that there is large homeless camp building up on this parcel, visible from the public right of way	600 E Plumb Ln, Reno, NV 89502	Open	Code Enforcement	2026-10-07 16:10:28	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147032	Unable to File Report OnlineSER0147032	Hello, For some reason I am not able to sign in to an online report. The Microsoft signin keeps rejecting me. My business is located at 125 Brinkby Avenue (Tanglewood Productions). Our vacant lot, directly across the street (120 Brinkby), has a homeless encampment started at the back of the property, underneath the trees. They've moved in mattresses and bedding. During the day, they don't seem to be hanging around, but they're obviously sleeping there at night. We'll like to have their materials removed so that the neighborhood doesn't get trashy. Thank you for your assistance, Michael Eardley 775-843-6289		Open	Code Enforcement	2026-10-07 17:22:43	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		Michael Eardley [OBJ] 125 Brinkby Avenue Reno, Nevada 89509 775-688-6282					
SER0147037	Service Request - Nuisance, Not Otherwise ListedSER0147037	Flashing colored lights on the house eves	8995 Boomtown Garson Rd, Verdi, NV 89439	Open	Code Enforcement	2026-10-07 20:17:19	
SER0147038	Service Request - Nuisance, Not Otherwise ListedSER0147038	illuminated lights on the eaves of the house that are bright, colored, and flashing	280 Fidalgo Dr, Verdi, NV 89439	Open	Code Enforcement	2026-10-07 20:21:31	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147061	2700 Plumas- No Hot WaterSER0147061	The reporting party states that the building has been without hot water for approximately one week. The property manager is aware of the issue; however, it is affecting the entire building and has not yet been resolved.	2700 Plumas St, Reno, NV 89509	Open	Code Enforcement	2026-10-08 08:29:22	
		Follow Up;775-666-7749					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147066	APN 010-610-17 Centra Keystone Data CenterSER0147066	Download full resolution images Available until Nov 7, 2026 <https://url.usb.m.mimecastprotect.com/s/4mrkCXYBr3fDzgk7C6fLGsWvsOs>Good morning Reno Direct, For some strange reason I am unable to log into you website, I have attached a picture showing the error screen. I would like to report he Centra Keystone Data center for starting their operations out site of their conditional use permit by staging cement and haul trucks before 7:00 a.m. on a public street. The operator of the cement truck was arguing with my neighbor when she told them that they could not be parked there. An employee of the construction company rushed to tell the cement truck driver to get off the street, so they are	265 Keystone Ave, Reno, NV 89503	Open	Code Enforcement	2026-10-08 08:48:33	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		aware that it is a violation. I am attaching a timestamped video to this email of the incident. Please email me verification that this complaint has been submitted to code enforcement. Let me know if you have any questions. Thank you, Krista Click to Download <https://url.usb.m.mimecastprotect.com/s/c9KbCYVDy4Sp4vjotGhJgsxUJ0L>10:9:2026 231 Arletta St QT.mov 70.2 MB 					
SER0147075	1869 Rainbow Ridge- Junk vehicles on property SER0147075	The reporting party states that there is a Audi q7 that is lime green, the vehicle has two flat tires and back glass of the trunk is broken parked on the driveway of this property.	1869 Rainbow Ridge Rd, Reno, NV 89523	Closed	Code Enforcement	2026-10-08 09:07:59	

Number	Case	Description	Location	State	Assignment group	▲created	Ward number
SER0147081	Service Request - Building - Vacant/Blighted/UnsecuredSER0147081	Dangerous tree - hazard to anyone walking on sidewalk. Tree in danger of falling.	11395 Torino Way, Reno, NV 89521	Open	Code Enforcement	2026-10-08 09:14:19	
SER0147085	1095 W 2nd St-Blighted buildingSER0147085	Blighted building		Open	Code Enforcement	2026-10-08 09:43:41	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147093	Service Request - Yard issues on private propertySER0147093	Hello, This is regarding the tree at 415 Pesaro Way, Reno, NV 89521. I'm following up on the open code enforcement case. Justine left me a voicemail on 09/17/2026 stating that a reinspection was scheduled for September 28th and that if the tree was still in violation, the property owner would be issued a citation. The tree is still hanging very low over the sidewalk and has not been trimmed. It continues to obstruct the pedestrian walkway, and children walking home from the school bus are being forced to step off the sidewalk and onto the driveway to get around it. This is a serious safety hazard. Since the reinspection date has already passed, can you please tell me the outcome of the reinspection and whether a citation was issued? If a citation was issued, what is the next step, and when will the	415 Pesaro Way, Reno, NV 89521	Closed	Code Enforcement	2026-10-08 10:06:46	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		violation actually be corrected? I have already contacted the City of Reno twice about this, and I would really appreciate having this resolved as soon as possible before someone - especially a child is injured.					
SER0147095	465 EVANS AVE- Issues with entire property SER0147095	The reporting party advises that there is a massive bed bug issue at this hotel, impacting all units. There are also roaches, mice, rats, and mites. When brought up to the property manager, they were told they should expect this type of condition and nothing would be done to try and resolve it.		Open	Code Enforcement	2026-10-08 10:11:47	
SER0147099	Service Request - Homeless Concerns on Truckee RiverSER0147099	There are multiple people living below the AT&T Building, leaving trash. This is right across the river from our restaurant.	220 W 1st St, Reno, NV 89501	New	Code Enforcement	2026-10-08 10:17:53	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147105	Code enforcement complaint " RC Willey Reno store, commercial truck staging in required parking; request for case numberSER0147105	City of Reno Code Enforcement, I am filing a formal code enforcement complaint regarding the RC Willey Home Furnishings store in Reno, the property directly abutting my home at 1696 Silverthread Dr, Reno, NV 89521. I previously reported this matter and was told by a compliance officer that the Planning Department did not believe it could be enforced. I am re-filing with the specific code provisions at issue, and I respectfully ask that this complaint be assigned a case number and investigated. *The activity.* For years, the Reno RC Willey store — under general manager Scott Landon — has allowed commercial trucks and trailers with no connection to RC Willey (including Amazon and	1201 Steamboat Pkwy, Reno, NV 89521	New	Code Enforcement	2026-10-08 10:56:13	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		ITS trucks and independent operators) to park, stage, drop trailers, and idle for hours along the residential fence line and in the employee parking area, at all hours of the night, including when the store and docks are closed. The store's massive customer lot sits largely empty of trucks because, per a driver I spoke with, Mr. Landon directs trucks away from it. Outside big-box trucks also use the lot as a high-speed cut-through to Veterans Parkway. Trailers are left with doors open; merchandise is stored inside them; I have observed people sleeping in them and children climbing into them. *The code violations:* 1. *Reno Land Development Code §18.04.707(a)(1)* —					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		Required off-street parking and loading spaces are being used for purposes other than the parking of vehicles. The employee parking area and fence-line areas have been converted into a de facto commercial trailer staging yard. The Code expressly provides that such a conversion "shall be deemed a violation of this Title."					
		2. *Reno Land Development Code §18.04.707(a)(4)* — Trailers "shall not be used for storage, overnight occupancy, or any similar use." RC Willey stores merchandise in these trailers (storage) and individuals sleep inside them (overnight occupancy) — each an independent violation.					
		3. *Reno Municipal Code §8.04.010* — It is unlawful to make "loud, unnecessary or unusual noise" disturbing the "comfort, repose, health,					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		peace or safety" of others. Documented incidents include a 3:50 AM wake-up, a 4:00 AM trailer drop that woke our entire house, and a truck idling against our bedroom wall from 5:00 AM to 10:41 AM on October 8, 2026 (video available). 4. *Title 18, §18.01.502* — Each of the above is subject to penalties and enforcement action. Separately, I note for referral that Nevada Administrative Code 445B.576 limits diesel idling to 15 minutes statewide; the multi-hour idling documented above appears to violate state law as well, which I am reporting to the Washoe County Health District's Air Quality Management Division. *What I am asking:* 1. Open a code enforcement case and assign it a case number;					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		please confirm receipt in writing. 2. Inspect the property and issue a notice of violation for the provisions cited above. 3. Provide a written explanation of the earlier determination that this activity could not be enforced, in light of the specific sections cited here — or reconsider that determination. I maintain a dated incident log with video evidence and will make it available to the investigating officer. The property damage to my home (drywall cracking, paint failure, pool damage from sustained vibration) is documented and ongoing. I expect acknowledgment of this complaint within 10 business days. Sincerely, Deni Wilson					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		1696 Silverthread Dr, Reno, NV 89521 775-240-3060 · deni@deniwilsonreteam. com Best Wishes, Deni [image: Deni Wilson] Deni Wilson* Broker/Salesperson* Realty ONE Group - ONE Luxe International CLHMS - GUILD ELITE - Interior Designer - Home Staging 775-240-3060 <+17752403060> deniwilsonreteam.com https://url.usb.m.mimeca stprotect.com/s/v0VTCA 8EMyHlz018HGf9Qs G 5 5 C 2  deni@deniwilsonretea m.com 670 Sierra Rose Dr., Reno, NV 89511 NV BS.146450 Facebook <https://url.usb.m.mimec astprotect.com/s/qF8wC B1GPzHROqlyc6hyjs2u Acc> • Instagram <https://url.usb.m.mimec astprotect.com/s/a1utC					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		DwKQBhJkpOylAiG6sj1 pL4> • LinkedIn <https://url.usb.m.mimec astprotect.com/s/PTrtCE KL0Du0Ny6YFPsG9s7k n6M> *PAINTING THE GLOBE GOLD* ONE Home, ONE Dream, ONE Life at a Time. △ Find your perfect new home! Click here <https://url.usb.m.mim ecastprotect.com/s/hc DsCGwNMGhOQnL6sk tmGsBAwvp> *Deni Wilson* real estate team Team: Ashtyn Harding, Brandie Crowder, Rena Abrott & Mikayla Tea REALTY ONE GROUP EMINENCE ONE LUXE INTERNATIONAL					
SER0147104	Stop sign obstructed by treeSER0147104	Stop sign obstructed by tree see photos		Open	Code Enforcement	2026-10-08 10:58:54	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147113	Service Request - Homeless Concerns on Private PropertySER0147113	I am writing on behalf of Holy Cross Lutheran Church regarding an ongoing and increasingly serious problem on our church property. On a daily basis, homeless individuals have been sleeping in our Memorial Garden. They have been asked repeatedly to leave, yet they continue to return. We have contacted the police when necessary, and we were previously told that officers would not be able to take action unless we had a "No Loitering" sign posted in the area. We have followed that direction. This morning, we again contacted the non-emergency police line because of our concerns about the individuals and, particularly, the condition of the dog they have with them. The dog appears to be extremely thin and unhealthy, and we are very concerned about its welfare.	4895 S McCarran Blvd, Reno, NV 89502	New	Code Enforcement	2026-10-08 11:18:27	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		We have also found items associated with drug use, including huffing supplies, left behind on our property. We have found credit cards that do not belong to these individuals and turned them over to the police this morning. We are also repeatedly cleaning up trash and debris that is being left behind. The situation has now escalated to the point that human waste is being left outside the exit of our sanctuary. This is a church property used by children, families, seniors, and members of our congregation. We should not have to repeatedly clean up trash and human waste or deal with people sleeping on our property simply because we are a church. Our immediate question concerns the shopping carts.					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		These individuals are constantly leaving shopping carts on our property. We need to know who is responsible for removing abandoned shopping carts and how we should report them for pickup. We cannot continue storing, moving, or disposing of carts that do not belong to us. Please provide us with: The proper procedure for reporting abandoned shopping carts on private property. The department or agency responsible for retrieving them. A telephone number and/or online reporting system we can use. Whether the City can arrange for recurring pickup when carts are repeatedly abandoned at the same location. Any additional steps the church should take to address the ongoing					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
--------	------	-------------	----------	-------	------------------	---------	-------------

problem.

I also want to make something very clear: we understand that these are young people who need help. We are not asking the City to simply ignore them or treat them as disposable people. We are asking why there does not appear to be a meaningful solution that connects them with the services they clearly need while also protecting our congregation and our property.

There is a difference between having compassion for people who are struggling and expecting a church to continually clean up after an ongoing situation that is becoming increasingly unsafe and unsanitary.

We are tired. Our volunteers and staff should not have to spend their time cleaning up trash, human waste,

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		abandoned property, and drug-related items. Our Memorial Garden should be a peaceful place of remembrance—not a place where people sleep every night and leave behind the evidence of their presence.					
		We need help, and we need a practical solution.					
		Please let us know specifically what we should do about the shopping carts and what resources are available to address the larger situation on our property.					
		Thank you for your attention to this matter. I would appreciate a response with specific contacts and procedures rather than simply being directed to another department.					

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147120	Service Request - Sidewalk ObstructionSER0147120	There is a basketball hoop blocking the sidewalk and 6 feet into the street along with illegally placed traffic cones 6-10 feet into the street creating a pedestrian and vehicle traffic issue and safety concern 24 hours a day for multiple months	1532 Calusa Ln, Reno, NV 89523	Open	Code Enforcement	2026-10-08 12:20:25	
SER0147133	Service Request - Sidewalk ObstructionSER0147133	The yellow brush has over grown the sidewalk and you can't walk on it and have to go into the street. There is no home in the area. The brush is growing from the Damonte Foothills LMA property from looking at the property map for Reno.		Open	Code Enforcement	2026-10-08 13:11:10	
SER0147134	Service Request - Sidewalk ObstructionSER0147134	Plants growing over the sidewalk and can't push the stroller without going into street to get around the plants.	2821 McCauley Ranch Blvd, Reno, NV 89521	Open	Code Enforcement	2026-10-08 13:14:19	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147122	5095 S McCarran Blvd- Broken Vehcile SER0147122	The reporting party states that the Jack in the box located at 5095 S McCarran Blvd has been parked on the parking lot for at least two months. The vehicle has a broken windows and is a dark Grey Older Acura with plate number 047760 .	5095 S McCarran Blvd, Reno, NV 89502	New	Code Enforcement	2026-10-08 13:34:05	
SER0147165	Service Request - Litter/garbage/debris on Public PropertySER0147165	Materials left out for a couple days. Big rock and huge dirt pile on road. The big rock is a hazard and is in the road.	5015 Coggins Rd, Reno, NV 89506	New	Code Enforcement	2026-10-08 14:46:10	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147166	Service Request - Building - Vacant/Blighted/Unsecured reSER0147166	There is continued vandalism of the fence running along Rio Wrangler and corner of Ridgebrook Dr. I have made numerous attempts to communicate with EQUUS Management and they say they are dealing with legal issues regarding this matter to resolve the issue, but the fence probably won't last much longer. They have encouraged me to contact you as well for some assistance and pressure on the LDS property owner. The fence runs along an adjacent vacant lot owned by the LDS and it has become a haven for kids on motor bikes day and night. There is no real secured area to block off access to this lot. That has created an undesirable playground for trouble. Along with that there is vandalism of the fence starting with holes being punched out and slats being knocked out. At this point 1/3 of the fence is in bad need of repair. It has been		New	Code Enforcement	2026-10-08 14:48:35	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
		fixed multiple times but this is the worst I have seen it. With no solution this will continue to happen and I am concerned about the community maintaining its beauty and the home values. The HOA and the LDS church need to resolve this issue and insure it will not continue to happen in the future additional costing expense and manpower.					
SER0147173	Service Request - Downtown MaintenanceSER0147173	Whitney Peak mural of Girl in a hood needs to be refurbished.	295A University Way, Reno, NV 89501	New	Code Enforcement	2026-10-08 15:27:07	
SER0147172	825 Memory Lane- Homeless issues on property SER0147172	Per chat: "There are multiple persons at 825 Memory Lane, Reno, living in 2 trailer houses on that property, and one trailer is definitely connected to electrical utilities & possibly sewer"	825 Memory Ln, Reno, NV 89509	New	Code Enforcement	2026-10-08 15:28:51	

Number	Case	Description	Location	State	Assignment group	Created	Ward number
SER0147189	Service Request - Building - Vacant/Blighted/Unsecured reSER0147189	A Hell House Trailer that is abandoned, people coming and going in the middle of the night. Smells like something dead underneath the trailer. The front door has been boarded up. No one lives in the Trailer and is possibly in probate because the last two tenants died. I am afraid for my life and safety because of the filthy nasty conditions of the trailer. I feel like it could easily burn. Its solid crap stacked up from one end of the trailer to the other. There is a light on underneath the trailer that I believe has or had people living underneath it.	9865 N Virginia St, Reno, NV 89506	New	Code Enforcement	2026-10-08 18:45:59	